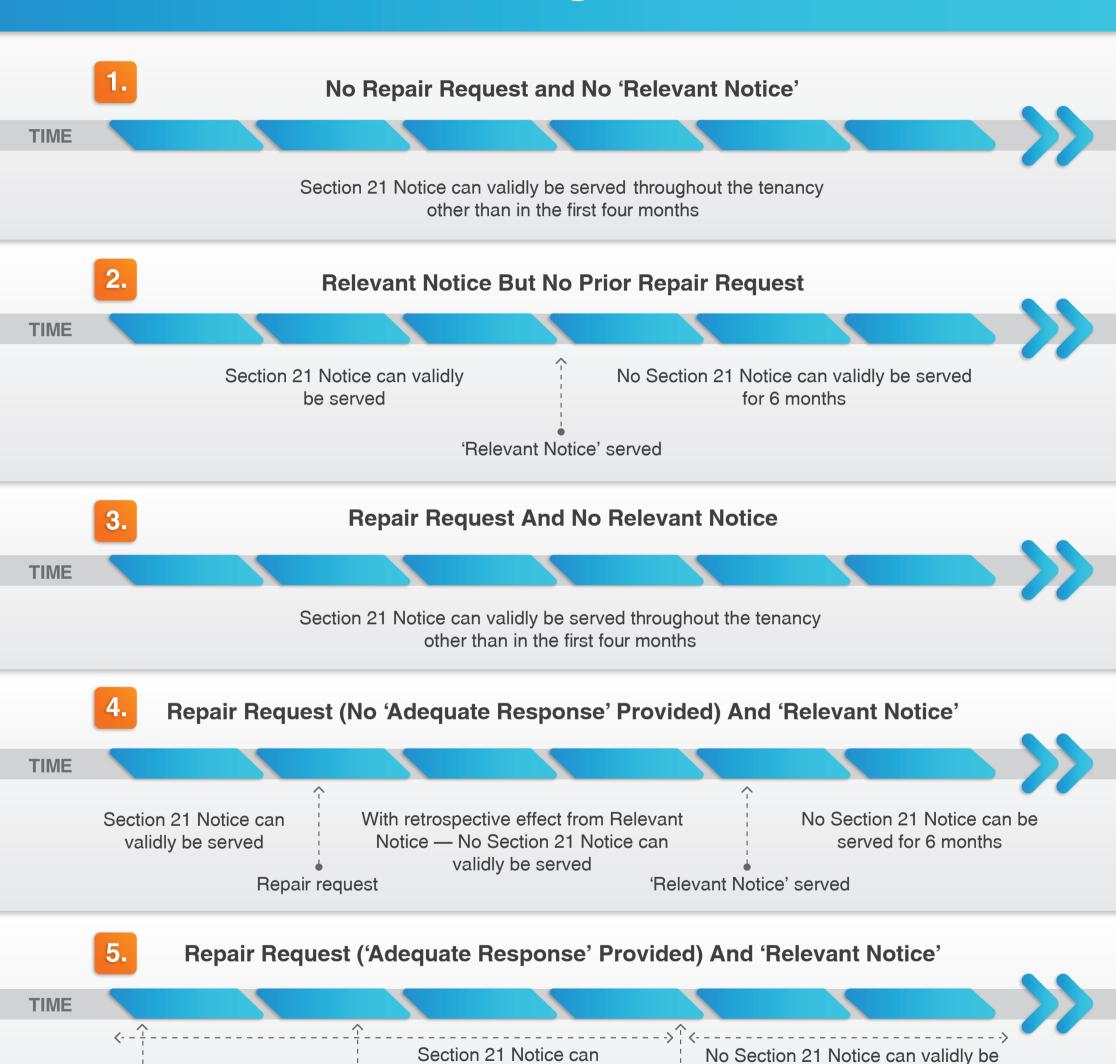


Timelines: Changes to Section 21



'Relevant Notice' served

served for 6 months

validly be served

Adequate response

within 14 days

Repair request