



The best way to
manage repairs

2016 product guide

Please click on the relevant picture



Fire



Smoke



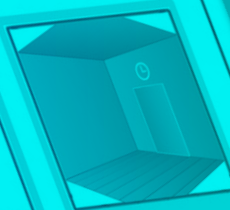
Doors, Garages and
Locks



Electricity



Hot Water



Internal floors, walls and
ceilings



Click to watch our video!



THE SUNDAY TIMES
THE SUNDAY TIMES

Maintenance management made simple

Save time and money with Fixflo's smart repair reporting for managed rental properties.

Fixflo makes reporting repairs easy for both agents and tenants. Receive simple and accurate reports through a picture-based system, with translation into English from over 40 languages.

No more lengthy, confusing phone calls. Tenants use their PC, mobile, or tablet to easily report their issues or receive online guidance to solve issues themselves—saving time for everyone involved!



Fewer Issues: Fixflo provides guidance for tenants on their responsibilities and how they can fix simple problems themselves.



Faster Fixes: Fixflo provides detailed reports for agents and contractors, helping to resolve the issue in the first contractor visit.

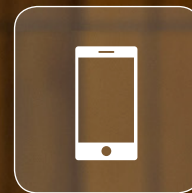


Clearer Communication: Fixflo translates tenant repair requests from 40+ languages into English in seconds.

Try the system now!



It's easy as 1 2 3



Accurate picture-based
issue diagnosis by the
tenant



Full details of the problem,
including photos, are
added by the tenant

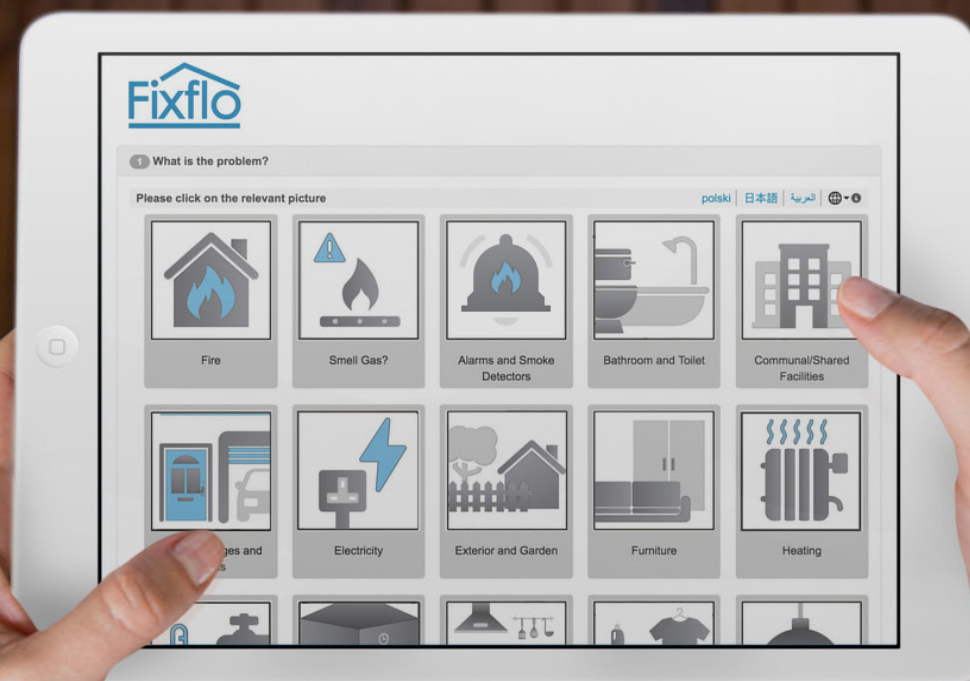


A clear, concise time-
stamped repair report is
sent to the right property
manager in seconds

Fixflo's picture based tenant repair reporting system makes reporting a repair quick and easy for our tenants.

Sam Winnard

Associate Director (Residential)
Jones Lang LaSalle

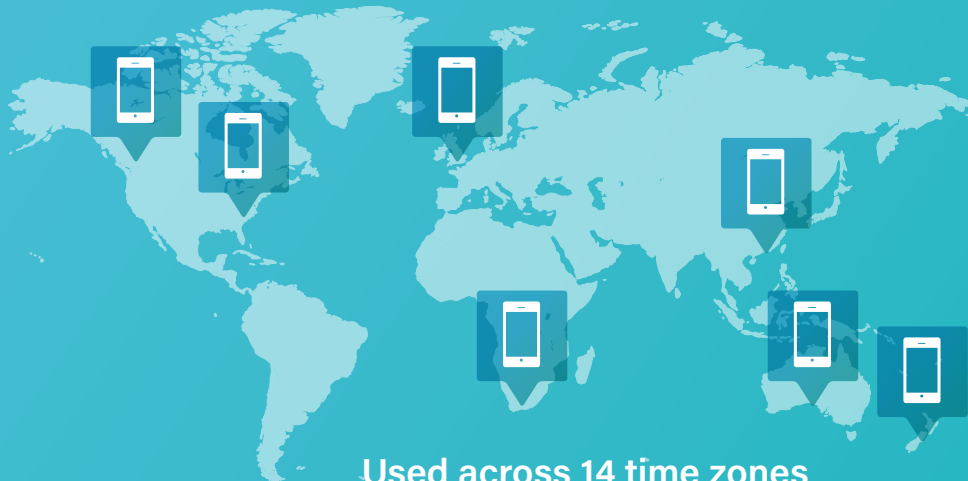


Our numbers... and counting!

Available in
40
languages

We have a lot of international tenants... Having this translated means that we can deal with the request in a quicker and more efficient way.

Holly Homan
Brinkleys Estate Agents



Used across 14 time zones

1,400
UK agency branches



61% of issues include a photograph*



16% of issues are resolved in the system*



An issue is reported through Fixflo every 2 minutes*

Monthly repair reports

25,000
+



*Based on 25,970 repair reports through the Fixflo system in January 2016



Fixflo Features



Detailed system icons



Photo uploads



24 x 7 repair reporting



Out-of-box configuration



Cross device



White label system



Detailed repair reports



40+ languages



In system guidance for tenants



No tenant registration required



With Fixflo Plus you get all the great features of Fixflo, plus a whole lot more



Centralised repair dashboard



Detailed data visualisation



Automated reminders



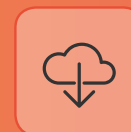
Full portfolio overview



Complete audit trail



Planned maintenance



On demand data



Automated feedback collection



Two minute set up

Welcome to Fixflo



Your complete works order system. From guided repair reporting, to one-click work instruction with automated reminders, Fixflo Plus is your complete works order system.

Tired of spending time managing and reminding contractors of what they need to do? Fixflo Plus does this all for you, automatically.

With a few simple clicks, contractors are contacted for quotes, landlords or insurers are contacted for approval, and tenants are kept up to date on the repairs process.



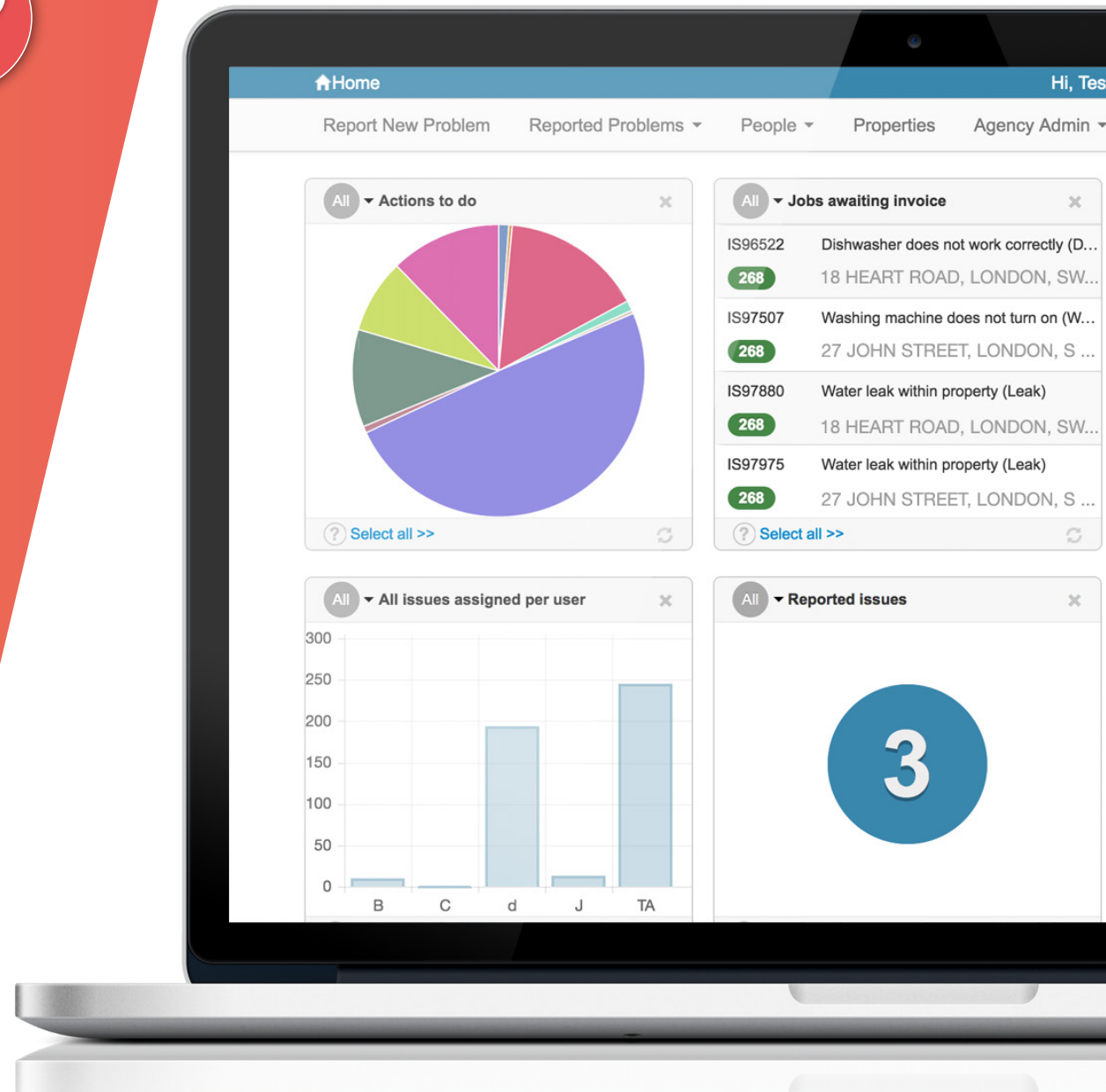
All repairs accounted for: Fixflo Plus provides a complete portfolio overview with its centralised repairs dashboard. This means no repairs will fall through the cracks.



No more chasing: Fixflo Plus automates reminders to contractors. This means property managers won't have to chase up contractors for quotes or to resolve repairs, freeing up time for more valuable matters.

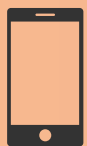


The data you need on demand: Whether you want vibrant data visualisations or clear, downloadable reports, Fixflo Plus provides a variety of ways to engage with your data.



+ Workflow

01



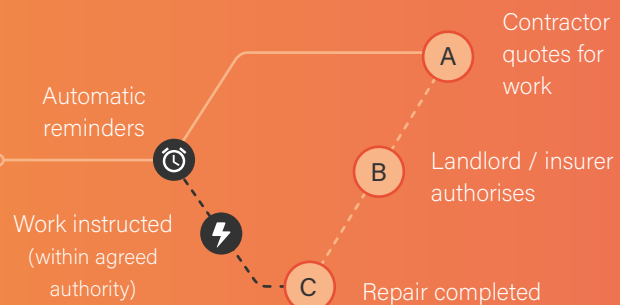
Repair is reported through your Fixflo system

02



A guided step-by-step process enables you to request quotes, instruct works and liaise with landlords in seconds

03



04



Before any job is closed, your tenants are asked for feedback on how your contractors are performing

Fixflo Plus offers an extremely user-friendly system for all parties. It enables us to easily monitor the outstanding maintenance items and what action we, the tenant, landlord or contractor need to take. Crucially, it enables the tenant to confirm when a job is completed and provide feedback about the contractor.

Neil Dawkin
Branch Manager, Let-Leeds.com



Join the Fixflo family today



Hard to quantify how much time it has saved us, but it's huge

Tom Morgan
Jungle Property

Can't imagine life without Fixflo!

Kim Clayton
Now! Lettings Limited

We have also been able to win additional business by using it as an additional feature of our service

Jason Bunning
Ward and Partners

Uploads the tenant's maintenance issues straight into our software

Joanne Squires
Bannisters Aylesbury

Incoming calls to the office regarding maintenance issues have been cut by about 70%

Catrina Merrigan
Northwood York

The ability for us to use multiple languages has been an absolute godsend

Victor Khatri
Victor Michael

Email: info@fixflo.com

Call: 020 7183 1222

Visit: www.fixflo.com

Get in touch for a free demo



Andrew Craig

**BAKER
PEARCE**



butters john bee byb

Bradleys
ESTATE AGENTS

BELVOIR!

Ward & Partners

haart

Victorstone
PROPERTY CONSULTANTS

Jan Forster
estates

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